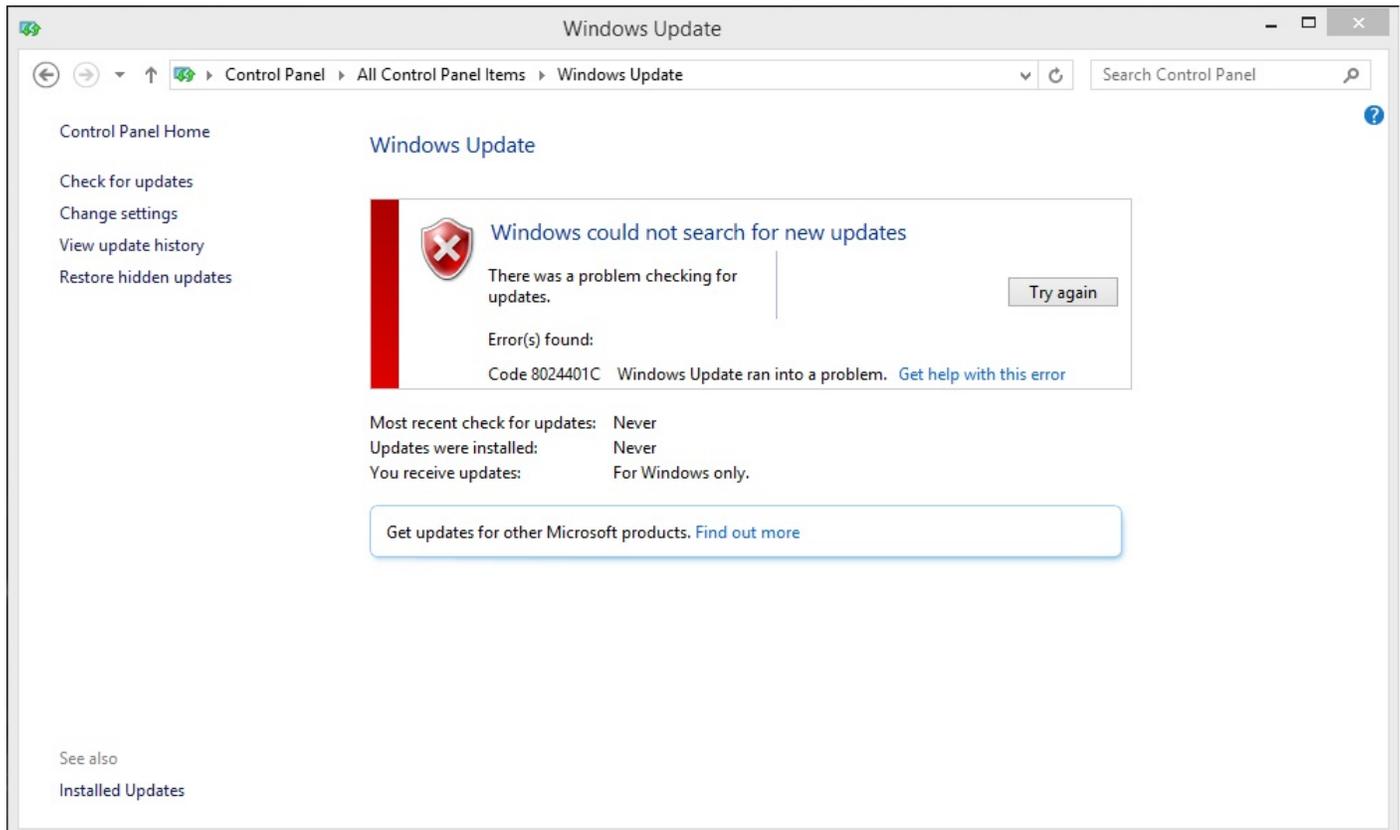


# Fix: Windows Update Failing on Clean Install of Windows 8.1,10

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[W windowsreport.com/windows-update-fails-clean-install-windows-8-1-windows-10/](http://windowsreport.com/windows-update-fails-clean-install-windows-8-1-windows-10/)

*Have you tried the Windows Update feature in Windows 8.1 and Windows 10 and it failed to install a specific update? Well in more and more cases we found that the error code "8024401C" is the main error message that will appear on your screen. So if you follow the instructions posted below in the order they are presented you will be able to fix the Windows Update if it fails on a clean installation with the error code "8024401C".*



The error code “8024401C” is usually caused by a bad connection to the internet in your house or at work and also in some cases by a third party application that restricts access to the Windows Update feature in Windows 8.1 or Windows 10 but nevertheless we will be doing some steps below that will repair your system or at least find out why you have this issue in the first place and what to do next to solve it.

## Tutorial: Windows Update failing on clean installation “8024401C” [Windows 8.1, Windows 10]

### First step:

1. Check your Internet Connection to see if it works, you can access any number of sites using an internet browser .
2. If you have no internet connection then you will most likely have to call your internet service provider because the steps below will not work for you in this case.

**Note:** if you use a router I suggest unplugging it from the power socket, waiting one minute and plugging it again to reset it.

## Second step:

1. Press and hold the “Windows” button and the “W” button.
2. Now you will have the search feature in front of you.
3. Write the following in the search box: “Troubleshooting”.
4. Left click or tap on the “Settings” feature after the search has finished.
5. You will have a topic named “Troubleshoot computer problem” and under it left click or tap on the “View all” feature on the left side.
6. Left click or tap on the “Windows Update” troubleshooter and follow the instructions on the screen to finish the process.
7. Reboot the Windows 8.1 or Windows 10 after the process has finished and check again for the “8024401C” error message.

## Third step:

If the step above did not work follow the lines below

1. Left click or tap on the link posted below to download troubleshooting app.
2. [Left click here to download troubleshooter](#)
3. Left click or tap on the “Save File” button.
4. After the download has finished go to the directory where you saved it and double click the executable file.
5. Install it and follow the instructions on the screen to finish the troubleshooting process.

## Forth step:

1. Whatever antivirus application you are using try disabling it for the duration of this step.
2. Reboot the Windows 8.1 or Windows 10 device.
3. After the device starts up with the antivirus disabled check again for the error code “8024401C” and if it doesn’t show again then your antivirus is blocking your access to the Windows Update Server.

## Fifth step:

1. Open the Internet Explorer application in Windows 8.1 or Windows 10.
2. Left click or tap on the Gear box situated in the upper right side of Internet Explorer.
3. Left click or tap on the “Tools” button.
4. Left click or tap on the “Internet Options” feature.
5. Left click or tap on the “Connections” tab situated in the upper side of the window.
6. Left click or tap on the “LAN settings” feature.
7. Uncheck the box next to “Use a Proxy server for your LAN”.
8. Left click or tap on the “Apply” button.
9. Left click or tap on the “OK” button to close the window.
10. Reboot the Windows 8.1 or Windows 10 device.
11. Check again for the error message “8024401C”.

**Sixth step:**

1. Move the mouse cursor over to the upper right side of the screen.
2. From the menu that pops up left click or tap on the “Search” icon.
3. In the search box write the following: “Control Panel”.
4. After the search has finished left click or tap on the “Control Panel” icon.
5. Now that you have the “Control Panel” window in front of you left click or tap on the search box in this window.
6. Write in the search box the following: “Recovery”
7. Left click or tap on the “Recovery” feature after the search has finished.
8. Left click or tap on the “Open System Restore” feature.
9. Now you will need to follow the instructions on the screen to finish the system restore and bring back your Windows 8.1 or Windows 10 device to a point where you did not had this issue.

There you have it folks, a few methods that you can do and fix the Windows Update installation error “8024401C” in Windows 8.1 and Windows 10. If you do have any trouble along the way in this tutorial you can write us below in the comments section of the page and we will get back to you as soon as possible.

**Tags:** [Windows 10 issues](#) [windows 8.1](#)