

What to do when you lose your Windows 10 password?

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Windowsreport

Protecting your [Windows 10](#) account with a password is always a great idea, however, it can happen that you sometimes forget or lose your Windows 10 password. This is a very unpleasant situation because you cannot access Windows 10 at all, but fortunately there's a way to recover lost Windows 10 password.

I lost my Windows 10 password, how to reset it?

Solution 1 – Go to Microsoft's password reset website

If you use your Microsoft account to log in to Windows 10, you can easily reset your password by going to the Microsoft's password reset website. To reset your Microsoft account password, you need to do the following:

Before addressing any computer issue, we always **recommend scanning and repairing** any underlying problems affecting your PC health and performance.

Downloading drivers manually can be a long and tedious process, therefore, in order to ensure your computer is running error-free and using the latest drivers, you can use tools such as **DriverAgent Plus**

to download quickly all the necessary drivers.

To use **DriverAgent Plus** follow these simple steps:

1. Download [DriverAgent Plus](#) (100% safe download and endorsed by us).
2. Once the download is complete start the DriverAgent Plus.
3. Click the Start Scan button and let DriverAgent Plus download all the necessary drivers.

Outdated drivers can often cause crashes, file loss and even **permanent** damage to your computer. To ensure that your computer is stable, make sure to regularly check for driver updates with DriverAgent Plus.

1. Go to [Microsoft's password reset website](#).
2. Choose **I forgot my password** option and click **Next**.
3. Now you'll need to enter personal information in order to confirm your identity. If you have a phone number or other email associated with your account, you can use them to speed up the verification process and reset your password.
4. After completing the process and setting a new password, you should be able to access Windows 10 by using your new Microsoft account password.

- **READ ALSO:** [Fix: Can't Log in to Windows 10](#)

Solution 2 – Use Windows 10 installation media and Command Prompt

This is a more advanced solution, and in order to perform it successfully you'll need a Windows 10 installation media, such as a DVD or USB. After you've obtained the installation media, you need to go to BIOS and set your installation media as the first boot device. For detailed instructions on how to do that, check your motherboard manual. Once you've set your installation media as the first boot device, you need to start Windows 10 setup and do the following:

[READ THIS ALSO:](#)

[Fix: LockAppHost.exe Uses a Lot of Memory in Windows 10](#)

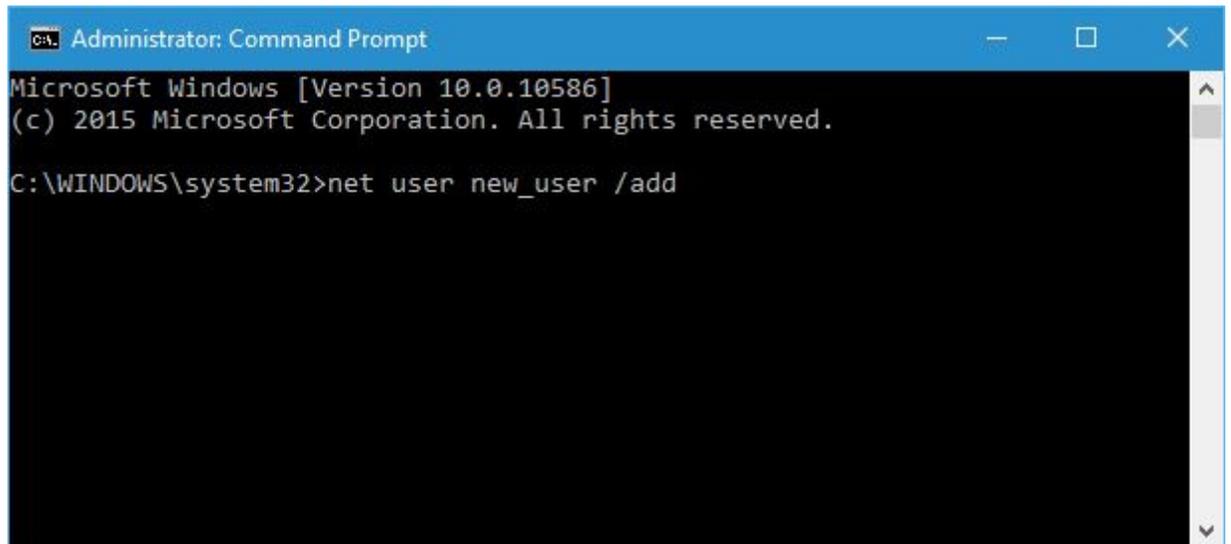
Keeping your PC at peak performance isn't as hard as you think, especially if you have a proper software tool such as **ReimagePlus**.

This software that we **strongly recommend** will repair most computer errors, protect you from file loss and hardware failure and optimize your PC for maximum performance.

1. Download [ReimagePlus](#) (100% safe download and endorsed by us).
2. Click **"Start Scan"** to find Windows issues that could be causing PC problems.
3. Click **"Repair All"** to fix all issues.

In order to quickly fix the issue like the one which brought you here and prevent other ones from happening, we advise you to [download ReimagePlus now!](#) Thus, not only will you have an error-free PC, but it will also be as fast as when you first bought it.

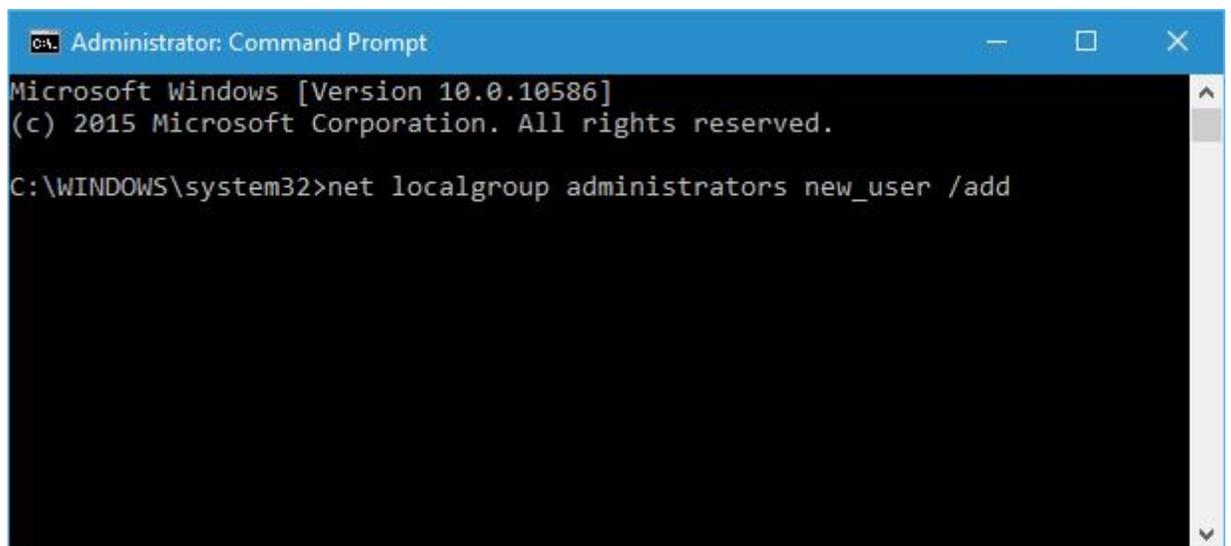
1. When Windows 10 setup starts, press **Shift + F10** to open **Command Prompt**.
2. Once *Command Prompt* starts, enter the following:
 - **move d:\windows\system32\utilman.exe d:\windows\system32\utilman.exe.bak**
 - **copy d:\windows\system32\cmd.exe d:\windows\system32\utilman.exe**
3. Enter **wpeutil reboot** in Command Prompt to restart your machine.
4. Do not start Windows 10 setup. Once you get to the login screen click Utility Manager and you should see Command Prompt.
5. In Command Prompt enter the following:
 - **net user new_user /add**



```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.10586]
(c) 2015 Microsoft Corporation. All rights reserved.

C:\WINDOWS\system32>net user new_user /add
```

- `net localgroup administrators new_user /add`

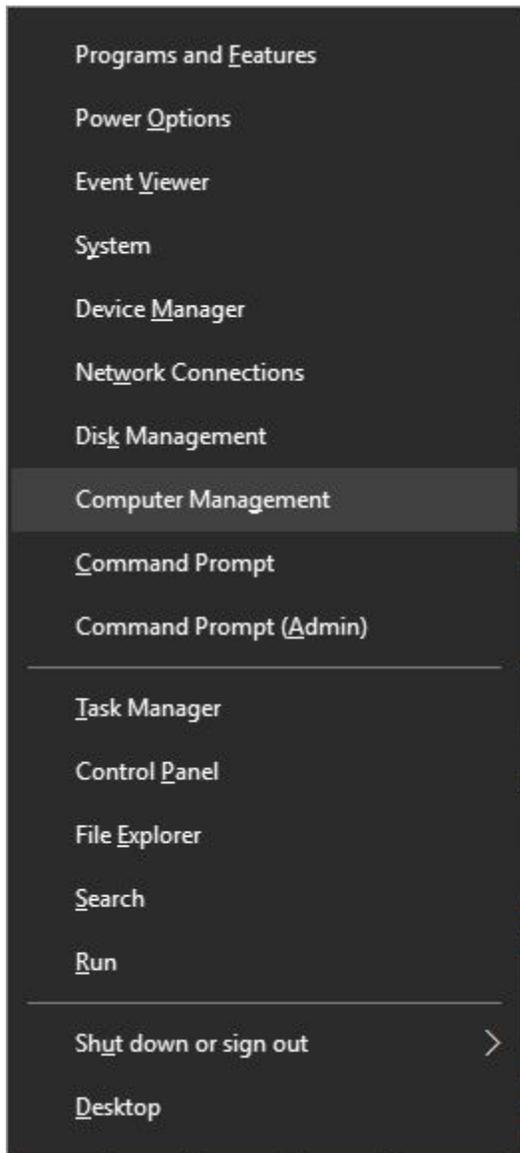


```
Administrator: Command Prompt
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(c) 2015 Microsoft Corporation. All rights reserved.

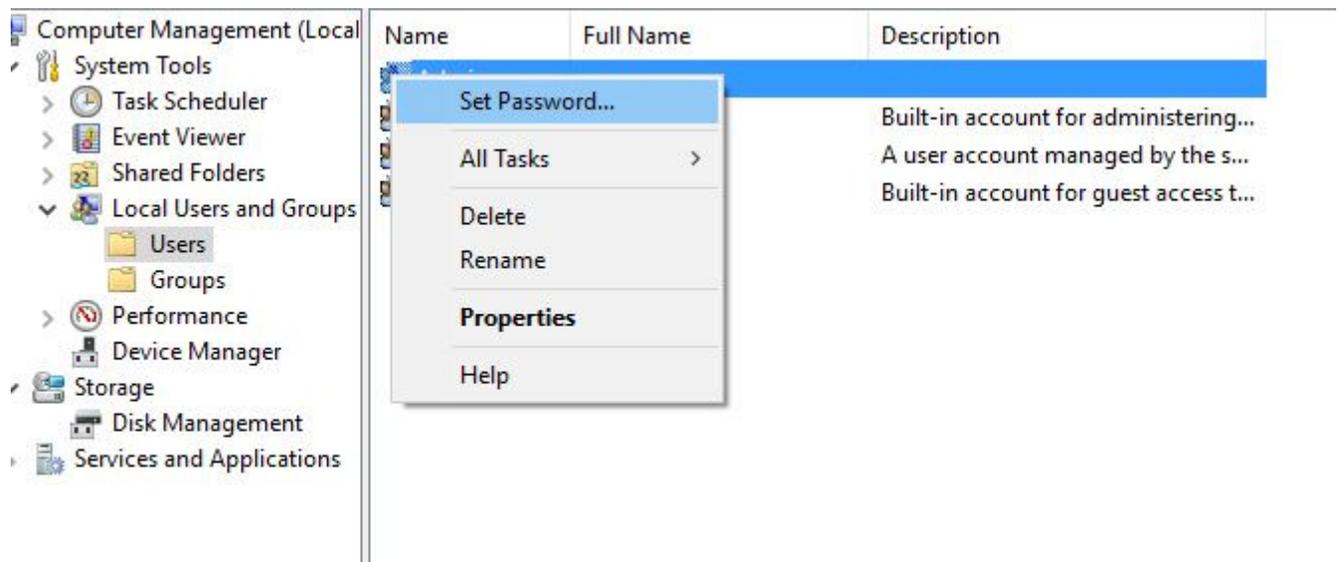
C:\WINDOWS\system32>net localgroup administrators new_user /add
```

Note: We used `new_user` as an example, but you can use any other username you want for this step.

6. **Restart** your computer.
7. Another user by the name of `new_user` should be available. Log in to that account.
8. Press **Windows Key + X** and select **Computer Management** from the list.



9. In *Computer Management* window navigate to **Local Users and Groups**, and locate the account you cannot access. **Right click** it and choose **Set Password**.



10. Enter the new password for that account and click **OK** to save changes.
11. Log out of your current account and try accessing the old account with the new password.

We have to mention that this solution works only for local accounts, and if you use Microsoft account to log in, you should try our previous solution. By using this method you won't be able to access any encrypted files, so keep that in mind.

Even if you use Microsoft account to log in to Windows 10, by creating a new user account you should be able to access your personal files and folders and copy them to your newly created account in case you cannot reset your Microsoft account password.

Being unable to log in to your Windows 10 account can be a big problem, but we hope that our solutions have been helpful to you.

- **READ ALSO:** [Fix: Unable to Login with my Microsoft Account in Windows 10](#)

WE RECOMMEND: [Click to update all the drivers on your PC](#)

Tags: [windows 10 fix](#)

<http://windowsreport.com/lost-windows-10-password/>